

# **RECLAIMED WATER FROM STANDPIPES**

## GENERAL INSTRUCTIONS

El Paso Water encourages you to help conserve potable water by using reclaimed water for non-potable uses such as for construction and irrigation. Reclaimed water from standpipes costs a fraction of the price of potable water and is available from the following locations (see map on back of this page and attached application):

### **STANDPIPE LOCATIONS:**

### **PHONE #:**

EAST/ LOWER VALLEY	Roberto Bustamante Wastewater Treatment Plant 10000 Southside Road (Exit Pan American Drive from Loop 375 (Americas)) Hours of Operation: Mon-Fri 7:30 AM – 3:30 PM	(915) 594-5701 STANDPIPE
NORTHEAST	Fred Hervey Water Reclamation Plant 11700 Railroad Drive (3.5 miles north of Loop 375 (Bob Hope) on Railroad Drive) Hours of Operation: Mon-Fri 7:30AM-3:30PM	(915) 594-5720 FIRE HYDRANT

NOTE: Other hours may be arranged with 24 hour advance notice, as approved by Water Reclamation Staff. **For Service in West and Central areas, please inquire about service from DISPENSING STATIONS at 594-5443.**

### **RECLAIMED WATER RATES AND BILLING:**

The reclaimed water billing rate is **\$2.81 per 1,000 gallons** (\$2.10 per ccf or 100 cubic feet).

Reclaimed water from Standpipes will be billed on an "HONOR" system based on the full amount stated by the customer on the application. For extended use (over 30 days), an application must be filled out and submitted on a 3-month basis, at least 2 business days prior to expiration of a previously approved application.

### **RECLAIMED WATER APPLICATION PROCEDURE:**

Attached is the application to use reclaimed water. Please complete the application and submit it in person or via facsimile to the following EPWater location at least 2 business days prior to use. A current and approved application and a valid official identification are required for access to the standpipe.

Veronica Ortega  
One Stop Shop - 811 Texas Ave.  
El Paso, TX 79901  
Fax: (915) 212-0105  
Phone: (915) 212-1522  
Business Hours: 7:00A - 5:00P Monday - Thursday; 8:00A -12:00P Friday



**APPLICATION FOR RECLAIMED WATER FROM WASTEWATER TREATMENT PLANT STANDPIPES**

P. O. BOX 511, EL PASO, TX 79961-0001

Name of Applicant: \_\_\_\_\_

Mailing Address of Applicant for Billing (include city, state, and zip code):  
\_\_\_\_\_  
\_\_\_\_\_

Applicant's Phone Number: (\_\_\_\_) \_\_\_\_\_ Fax Number: (\_\_\_\_) \_\_\_\_\_


Please check the Reclaimed Water Standpipe to be used:

Bustamante WWTP  
10000 Southside Road

Fred Hervey WRP  
11700 Railroad Drive

Other: \_\_\_\_\_  
\_\_\_\_\_

Draw a sketch indicating where Reclaimed Water will be used (show location, address and name of adjacent streets)

  
North

Intended use for reclaimed water: \_\_\_\_\_

Period of use:

From (date) \_\_\_\_\_, 20\_\_\_\_ To (date) \_\_\_\_\_, 20\_\_\_\_

Circle all that apply: Mon Tue Wed Thu Fri Sat Sun From \_\_\_\_\_AM/PM to \_\_\_\_\_AM/PM

Tank volume (gallons): \_\_\_\_\_

Number of loads expected: \_\_\_\_\_/day x \_\_\_\_\_ days = \_\_\_\_\_ loads

Estimated total volume (tank volume x number of loads): \_\_\_\_\_ gallons

*This space for Internal Use Only*

Received by _____	Total use for period (estimated): _____ gal
Date _____	÷ 748 gal/ccf = _____ ccf
Approved _____	Billing rate: \$2.10 /ccf
	<b>Total Amount Due: \$ _____</b>

## TERMS AND CONDITIONS OF SERVICE

All Customers must adhere to the El Paso Water Utilities – Public Service Board Rules and Regulations No. 12 for the Use and Payment of Reclaimed Water. In general, the following conditions apply:

1. Each distribution vehicle shall be identified by permanent labels or signs such as “NON-POTABLE WATER - DO NOT DRINK” in English and Spanish “AGUA NO-POTABLE – NO PARA BEBER”. They shall be placed so that they can be seen readily by all operations personnel using the vehicle.
2. Distribution vehicles or containers used for reclaimed water may not be subsequently used for conveying or storing potable water for domestic/potable use.
3. Reclaimed Water used for the purpose of herbicide/pesticide application or car washing may not be mixed with any chemicals within EPWU premises. Chemicals may not be applied to reservoir/container prior to filling with reclaimed water. MSD sheets must be submitted to EPWU for all chemicals to be mixed with reclaimed water prior to approval of this application and anytime thereafter as conditions change. Spill of chemicals at the EPWU site(s) constitute a code violation and Applicant will be subject to fines.
4. Reclaimed Water used for the purpose of soil compaction and/or dust control shall not be stored or applied in a manner that causes runoff or ponding, in accordance to State regulations (30TAC210).
5. Excess reclaimed water may not be discharged into storm drain systems, ponds, rivers, bodies of water, swimming pools, etc. Contact the Industrial Pretreatment Office at 594-5731 for appropriate methods and locations to discharge/dispose of excess used or unused reclaimed water.
6. Applicant will be billed in full at the current reclaimed water rate based on the volume of reclaimed water stated in this application, in CCF units, unless a dedicated point of service is available for metered consumption at\_\_\_\_\_.
7. Reclaimed water service can be stopped at any time due to non-payment or for not following State or local regulations.
8. Customer may only use reclaimed water for the Intended Use indicated in this application as approved.
9. This application is not transferrable. This service may not be released or transferred to anyone who is not under the Applicant’s direct control.
10. For security purposes, every person accessing the treatment plants will be required to present a current approved application, current valid picture identification, and to sign-in at the Security Booth upon entrance.

For questions regarding this application, please contact: Water Reclamation and Biosolids Manager, El Paso Water (915) 594-5443.

Applicant’s Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_