



# Laundry-to-Landscape Residential Water Customer Rebate Program

A laundry-to-landscape system can help reduce the amount of paid water you use by redirecting your washing machine's water to adjacent landscapes.

## Program Guidelines

- **Purchase must have been made after June 1, 2024.**
- The rebate amount is up to \$250 of eligible system material costs.
- Applicant must be a direct El Paso Water customer in good standing.
- Property must be a residential single-family home, duplex, or triplex.
- EPWater reserves the right to terminate or modify the laundry-to-landscape rebate program at any time.
- System must be gravity-fed.
- Graywater may not be stored, run off into streets or waterways, or pond/pool on the soil surface for more than 24 hours. (Texas water code §26.0311, Texas Health & Safety Code §341.039, Texas Administrative code title 30, part 1, chapter 210, subchapter F, El Paso Municipal Code 18.10.220).
- The system must meet all City of El Paso permit requirements, including Cross Connection Protection, Plumbing Code, and Watershed Protection requirements. Contact El Paso inspection division for assistance on coding questions (915) 212-0104.
- The laundry-to-landscape rebate is a pilot program, so customers must complete a survey six months after installation and application approval.

## Process

- An itemized receipt must be submitted with the application. Receipts must include the purchase date, vendor name, materials price, and model numbers.
- Customers must submit photo before and after installation and contractor receipt.
- EPWater reserves the right to inspect the newly installed retrofit up to 90 days after the application is submitted.
- Application and all supplemental evidence of project completion may be emailed to [Conservation@epwater.org](mailto:Conservation@epwater.org).
- Rebate will appear on water bill within 1 to 2 billing cycles.

## Application for Rebate

Name \_\_\_\_\_ Account Number \_\_\_\_\_

Service Address \_\_\_\_\_ Zip Code \_\_\_\_\_

Email Address \_\_\_\_\_ Phone Number \_\_\_\_\_

Installation Date \_\_\_\_\_ Avg. Loads Per week \_\_\_\_\_

Signature \_\_\_\_\_ Make/Model of Washer \_\_\_\_\_

**AGREEMENT** I certify that I am the homeowner or have authority to submit this application. I further certify that all statements and representations contained in this application are true, correct, and complete. I have read and understand the rebate eligibility. I have completed each of the required items on the rebate checklist and submitted all required information and supporting documentation. I understand that incomplete applications will not be processed. El Paso Water reserves the right to cancel or modify the program without notice. Rebates are subject to funding availability. El Paso Water is not liable for any quality of workmanship, or work performed under this rebate program.