



Pool Filter Replacement Rebate Program Application

Switching from a sand or diatomaceous earth (DE) pool filter to a cartridge pool filter can save between 2,000 and 8,000 gallons of water a year because cartridge filters do not require backwashing. This rebate is for cost of filter, up to \$250.

Program Guidelines

- **Purchase must have been made after March 1, 2025.**
- Applicant must be a direct El Paso Water customer in good standing.
- Property must be a residential single-family home, duplex, or triplex. Businesses may qualify through our Flat Rate Business Rebate Program.
- EPWater reserves the right to terminate or modify this rebate program at any time.

Program Requirements

- Customer must switch from a sand filter or diatomaceous earth (DE) filter to a cartridge pool filter. This is a one-time rebate.

Process

- Email itemized receipt, this application, and proof of installation to conservation@epwater.org, or fax to (915)621-2011.
- Receipts must include the purchase date, vendor name, pool filter price, and model number.
- Customers must submit proof of installation (photo, or contractor receipt).
- EPWater reserves the right to inspect the newly replaced pool filter up to 90 days after approval.
- Collective rebates exceeding \$600 per year, per customer, will require the submission of a W9.
- Application must be filled out **completely**.
- If approved, rebate will appear on water bill within 1 to 2 billing cycles.

Application For Rebate

Name _____ Account Number _____

Service Address _____ Zip Code _____

Email Address _____ Phone Number _____

Old Pool Filter Brand _____ Old Pool Filter Model _____

New Pool Filter Brand _____ New Pool Filter Model _____

Approximate Pool Size (Gallons) _____

Installation Date _____ Signature _____

AGREEMENT I certify that I am the homeowner or have authority to submit this application. I further certify that all statements and representations contained in this application are true, correct, and complete. I have read and understand the rebate eligibility. I have completed each of the required items on the rebate checklist and submitted all required information and supporting documentation. I understand that incomplete applications will not be processed. El Paso Water reserves the right to cancel or modify the program without notice. Rebates are subject to funding availability. El Paso Water is not liable for any quality of workmanship, or work performed under this rebate program.