



INSTRUCTIONS TO CUSTOMERS FOR SEWER TAP INSTALLATIONS

If the service that is installed is 4 inches in diameter, then the Plumber may call the New Installations department at 915-594-5564, 915-594-5539, 915-594-5635 between the hours of 8:00 am and 4:00 pm, Monday through Friday, and a crew will be dispatched within 48 hours to make the final service tap to the main.

If the service lateral that is installed is equal to or larger than 6 inches in diameter, the Plumber must contact the New Installations department at 915-594-5564, 915-594-5539, 915-594-5635 between the hours of 8:00 am and 4:00 pm, a minimum of 72 hours in advance to schedule the final service connection with EPWater-Construction Crew.

Note: Please submit this form, along with the required information, to the New Installations Department at newinstallations@epwater.org to schedule the sewer tap.

- Customer Name & Phone # _____
- Plumbing Company _____
- Address _____
- Installation & Service Contract Number _____
- Traffic Control Permit # EPTC _____
- Paving Cut Permit # NEDP _____
- Plumbing Permit # BPLG _____
- Date & Time ready for Tap _____
- Size 4" or 6" _____