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FOR IMMEDIATE RELEASE

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El Paso Water Issues Boil Water Notification

EL PASO – EPWater is issuing a boil water notice to customers impacted by the large main break in Central and Northeast El Paso and some parts of McGregor Range on January 11, 2026 (see map attached). Water pressure in the system is low due to low or empty levels in several water reservoirs, prompting precautionary measures.

Potential Adverse Health Effects

Due to the conditions, there is a possibility of contamination. Consumption of contaminated water may cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

What Should Customers Do?

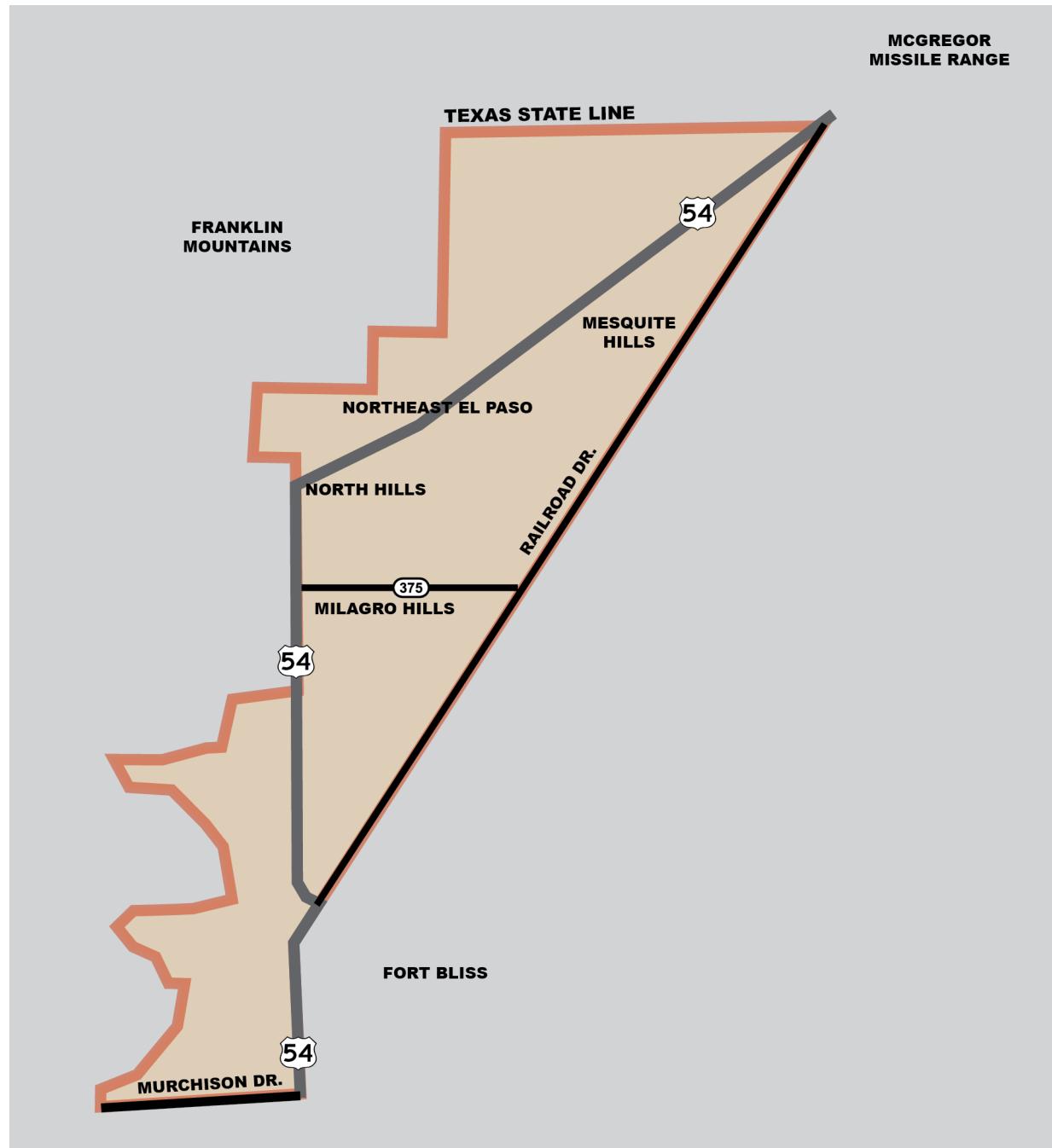
- To ensure that water is safe, boil all water intended for consumption.
- To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking and for making ice should be boiled and cooled prior to consumption. The water should be brought to a vigorous, rolling boil for three minutes.
- In lieu of boiling water, you may use bottled water.
- Businesses should not use drinking fountains or soda fountains that rely on tap water.

What is Being Done?

El Paso Water will inform you when tests show no bacteria are present and you no longer need to boil your water.

For More Information, Please Contact:

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